## Deaf Sensitivity Training

April 13, 2011 10am - 12pm

**DBH Training Institute** 

1950 S. Sunwest Lane, 2nd Floor San Bernardino, CA

Just Added! Nay 11 10am - 12 pm

Who Should Attend: DBH and Contract Agency staff members are welcome!

## Objectives:

- ⇒ Improve communication with the Deaf and Hard of Hearing consumers
- ⇒ Discuss Deaf culture
- ⇒ Identify barriers and ways to eliminate these barriers
- ⇒ Discuss myths and misconceptions about the Deaf Community
- ⇒ Identify tools and techniques to become deaf-friendly service accessible

Space is limited!

Register NOW on Essential Learning!

For questions or assistance, call 800-722-9866
DBH Training Unit

This course meets 2 hours of the cultural competency requirement.





